

Food Hygiene Rating Notification Process

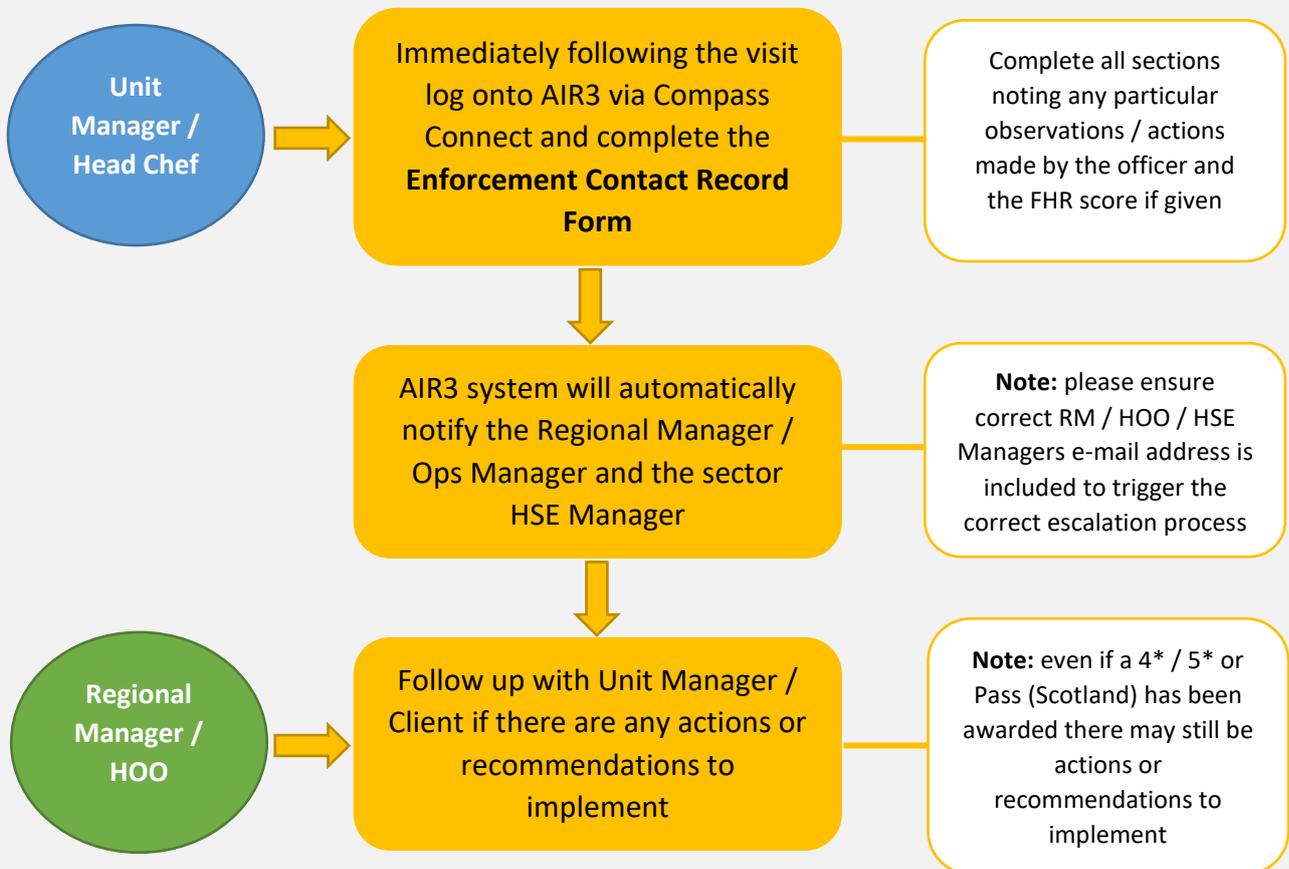
The hygiene standards of our kitchens are critical in our role as one of the leading UK & Ireland food catering providers and are issued by the unit's local authority Environmental Health Department, who upon inspection will issue a Food Hygiene Rating (0*-5* within England / Wales / N.I. and Pass or Improvement required in Scotland).

The rating a unit receives is very important to Compass and we aim to maintain a high standard of 4* or 5* or Pass (Scotland).

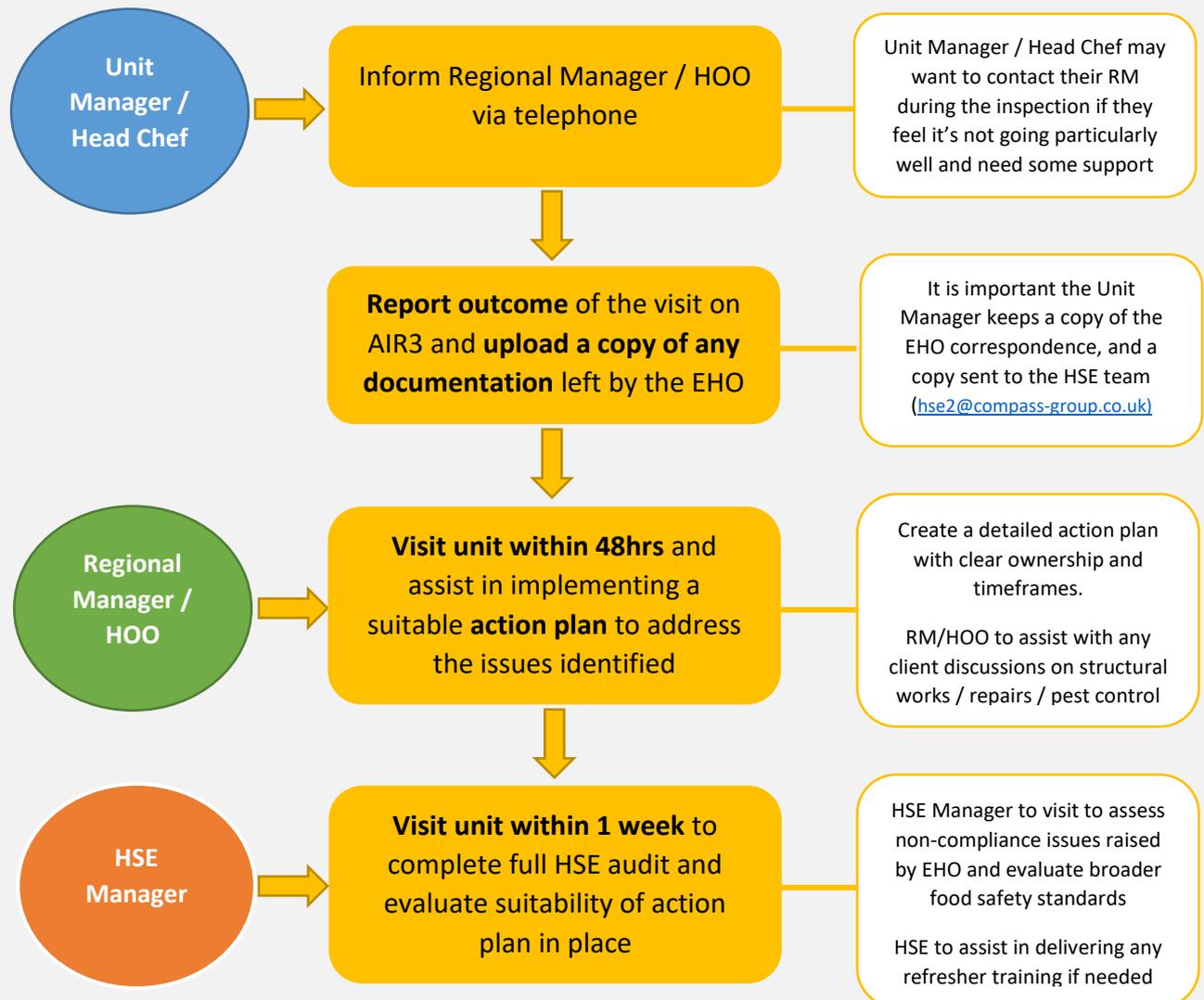
It is therefore very important that the following process is undertaken following any food hygiene inspection in order to capture the outcomes of any visit and implement any actions or recommendations



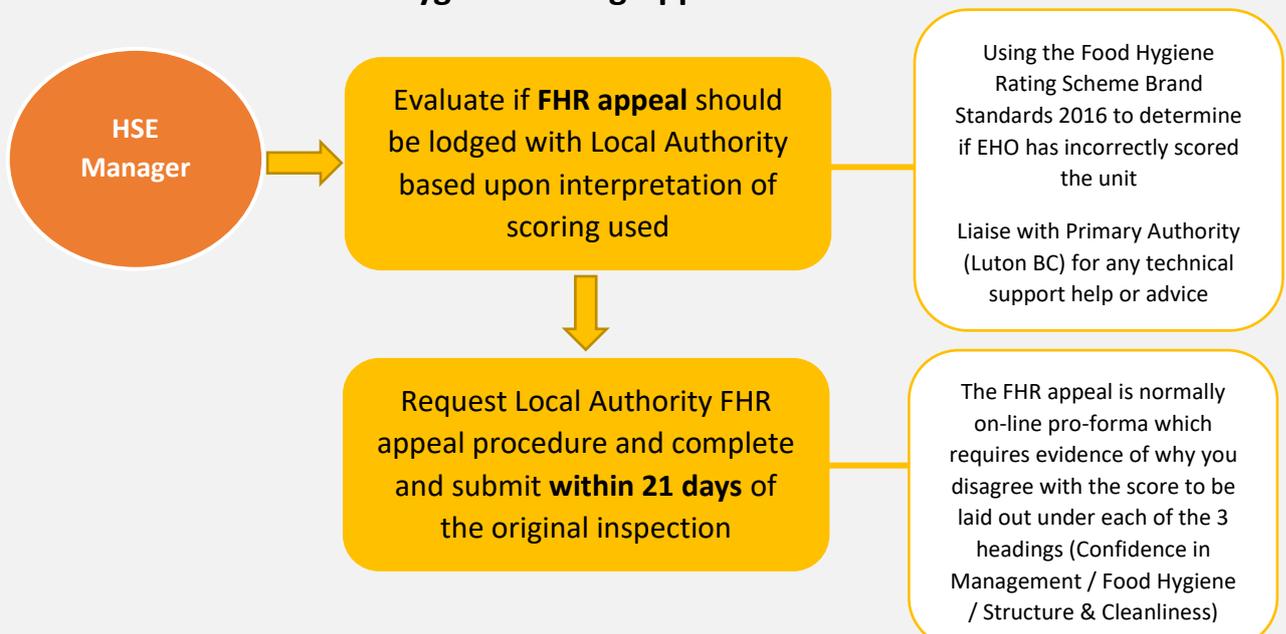
Recording Inspection Outcome



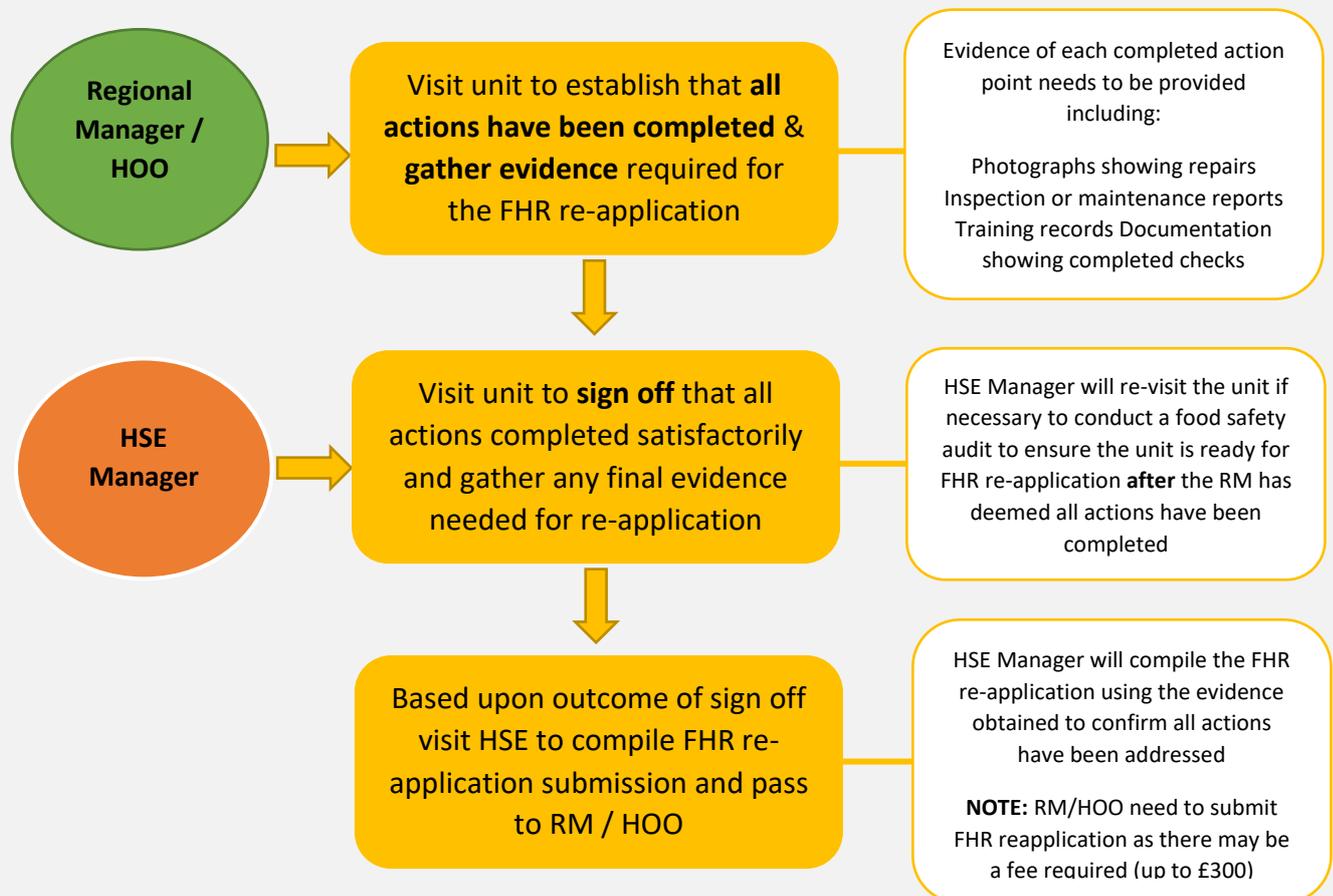
3* or Below / Improvement Required Escalation Process



Food Hygiene Rating Appeal Process



Food Hygiene Rating Re-Application Process



Further Advice

Further help and advice in the interpretation of any Food Hygiene Rating awarded can be obtained from our food safety primary authority (Luton BC) via our P.A. Officer Deborah Edwards (Deborah.Edwards@luton.gov.uk).

Note: Luton can not overturn a food hygiene rating awarded however can advise on their interpretation of the Brand Standards by the enforcement officer and comment about the appropriateness of the score awarded.