**SOP 22**

**Protestors**

Under normal circumstances, Customer will have prior warning of planned

Demonstrations that may be either directed at customer, or indirectly via LTAs association with a company that the demonstrators are protesting against.

Under no circumstances should you put yourselves in danger should they encounter demonstrators that have breached any physical security barriers.

When a breach of security has taken place and demonstrators are found on LTA or inside a customer property, the Police should be informed using 999 as this constitutes a ‘crime in progress’ i.e. trespass.

**Please refer to the PROTESTOR PACK HELD AS Appendix C**

**If approached by protesters:**

**DO**:

* Keep calm, do not threaten or abuse them. Call on colleagues to help. If appropriate call local Police
* Contact the 14 forty security control room
* Escalate to the Senior Manager available during working hours, and notify the Police
* Out of hours contact 14forty Control, Duty press officer, On call DM and notify the Police
* Remember that anything you do or say is probably being recorded on video or by audio means
* You are not there to enforce any law/injunction. Leave this to the Police
* Remember if you are attacked you can only use reasonable force to protect yourself
* Give any leaflets or documentation handed to you by protesters to Management
* Make a note of anything you see or hear which may be required as evidence (i.e. witnessing any assault or criminal damage)
* Report anything suspicious (persons/objects) to the Police

**DO NOT**:

* Get yourself into a one to one situation with a protester, particularly of the opposite sex
* Engage in conversation with protesters
* Talk to the media (unless authorised to do so)
* Give away Personal details
* Use offensive language or make offensive signs/gestures towards protesters
* Get involved in any incident
* Re-act if protesters jump on your vehicle (lock doors and await Police) assistance
* Attempt to break through lines of protesters
* Follow offending individual protesters into crowds

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| SPECIFIC INSTRUCTIONS RELATING SOP22 |
| On the dates below I certify that I have received and fully understand the training in the correct use of the instructions specific to contract as specified by this procedure. |

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| OFFICERS NAME | PIN NUMBER | DATE TRAINING COMPLETE | OFFICER SIGNATURE | MANAGER SUPERVISOR NAME | MANAGER SUPERVISOR SIGNATURE |
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