

Food Hygiene Rating Notification Process

The food safety and hygiene standards in our catering facilities are critical as one of the leading UK & Ireland food services and catering providers. Food Hygiene Rating Scheme / Information Scheme ratings are issued by Local Authorities and their representatives, for example Environmental Health or Food Safety Officers, following programmed and / or reactive Food Hygiene Inspections. A Food Hygiene Rating of 0 (Urgent Improvement Necessary) to 5 (Very Good) will be given in England / Wales / N.I. and Pass or Improvement required in Scotland and a Satisfactory, minor non-conformances noted, or a category of Unsatisfactory in Ireland.

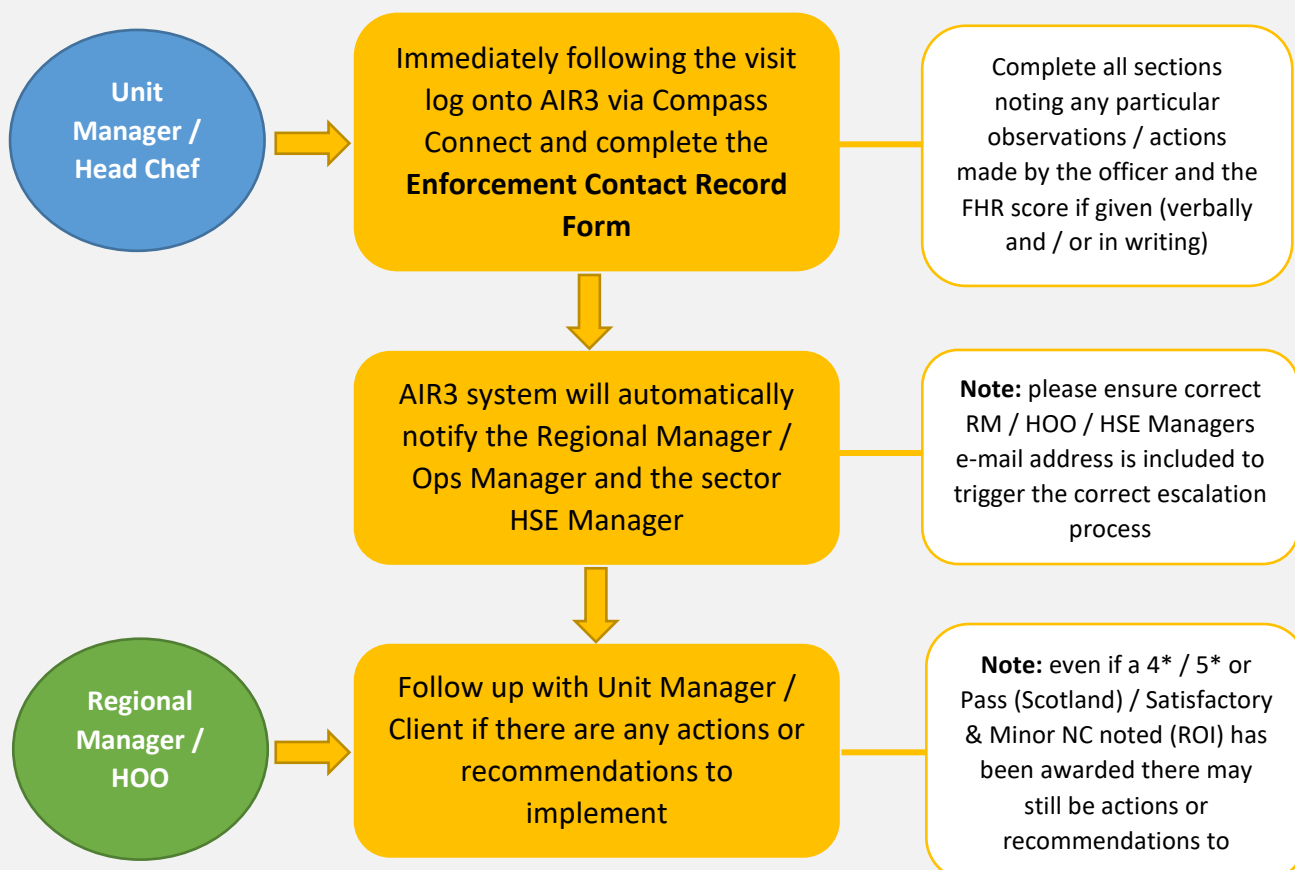


The rating a unit receives is very important to Compass and we aim to maintain a high standard of ratings at 4 (Good) or 5 (Very Good) or Pass (Scotland), or Minor Non-Conformances (Good and Very good) or Satisfactory (excellent) (Ireland).

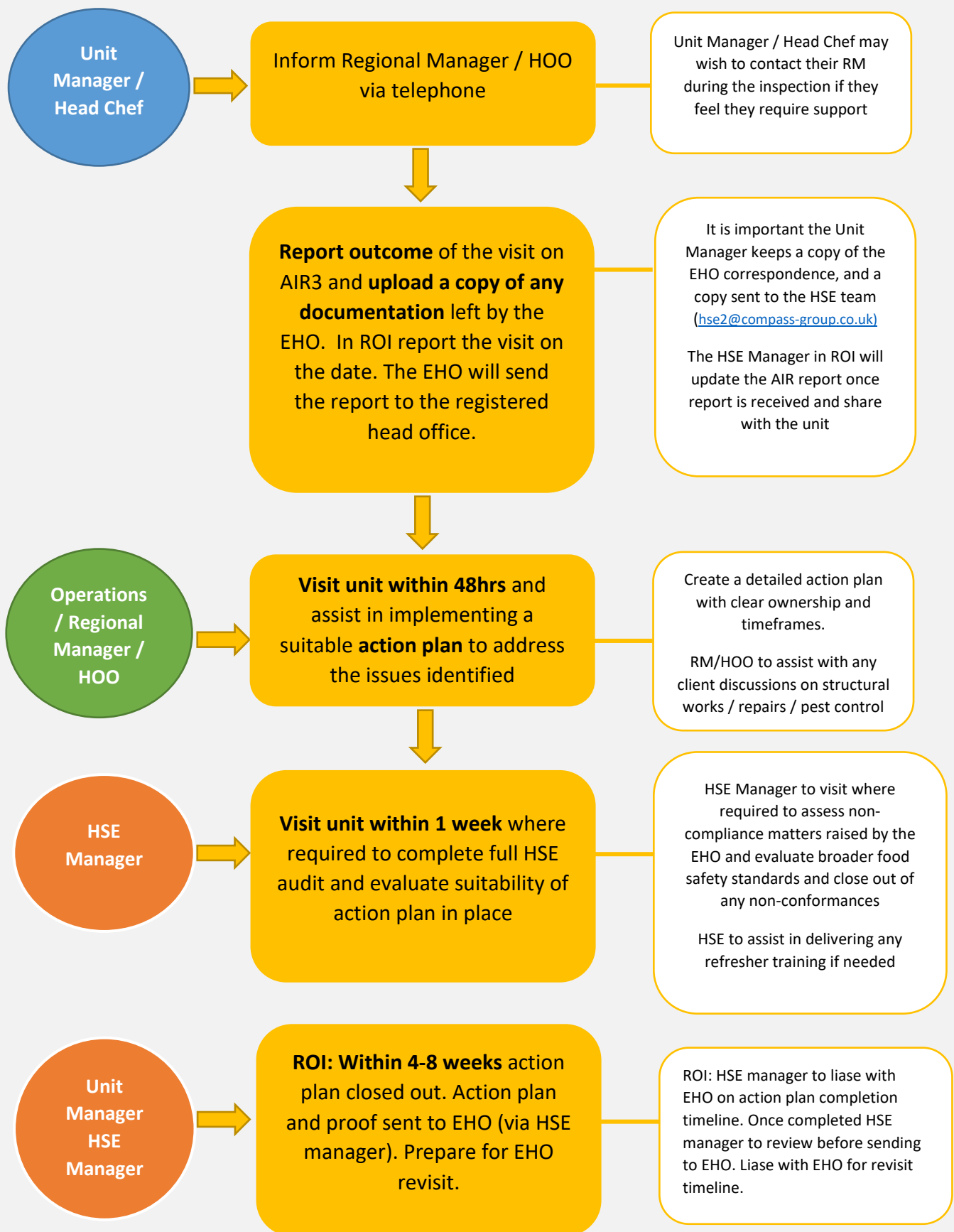


It is therefore very important that the following process is undertaken following any Food Hygiene Inspection in order to capture the outcomes of any visit and implement any actions or recommendations

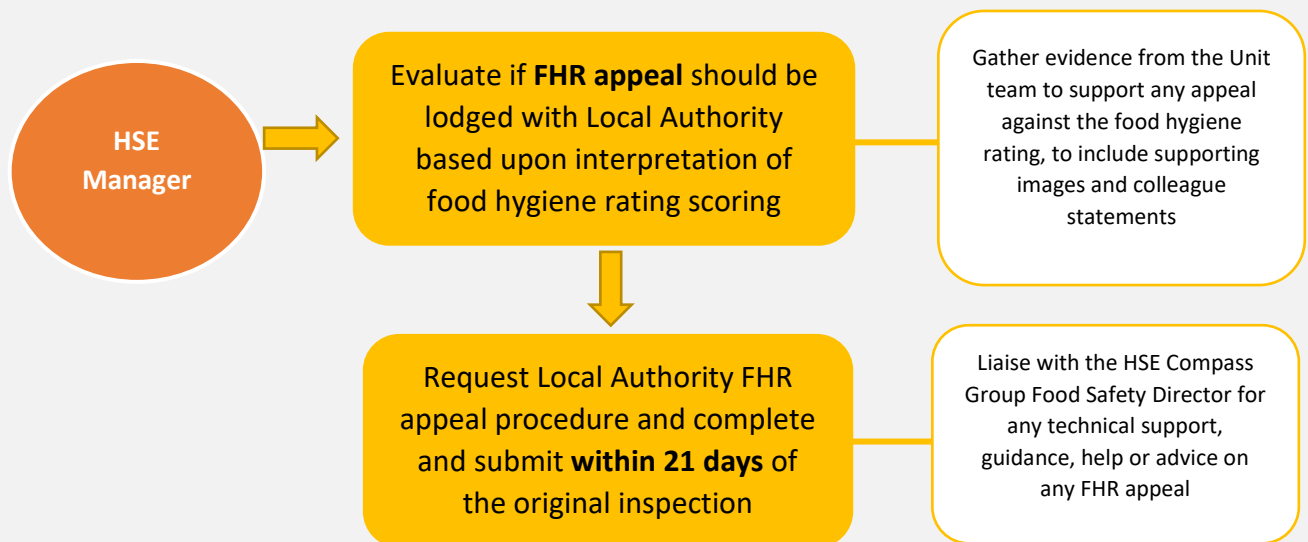
Recording Inspection Outcome



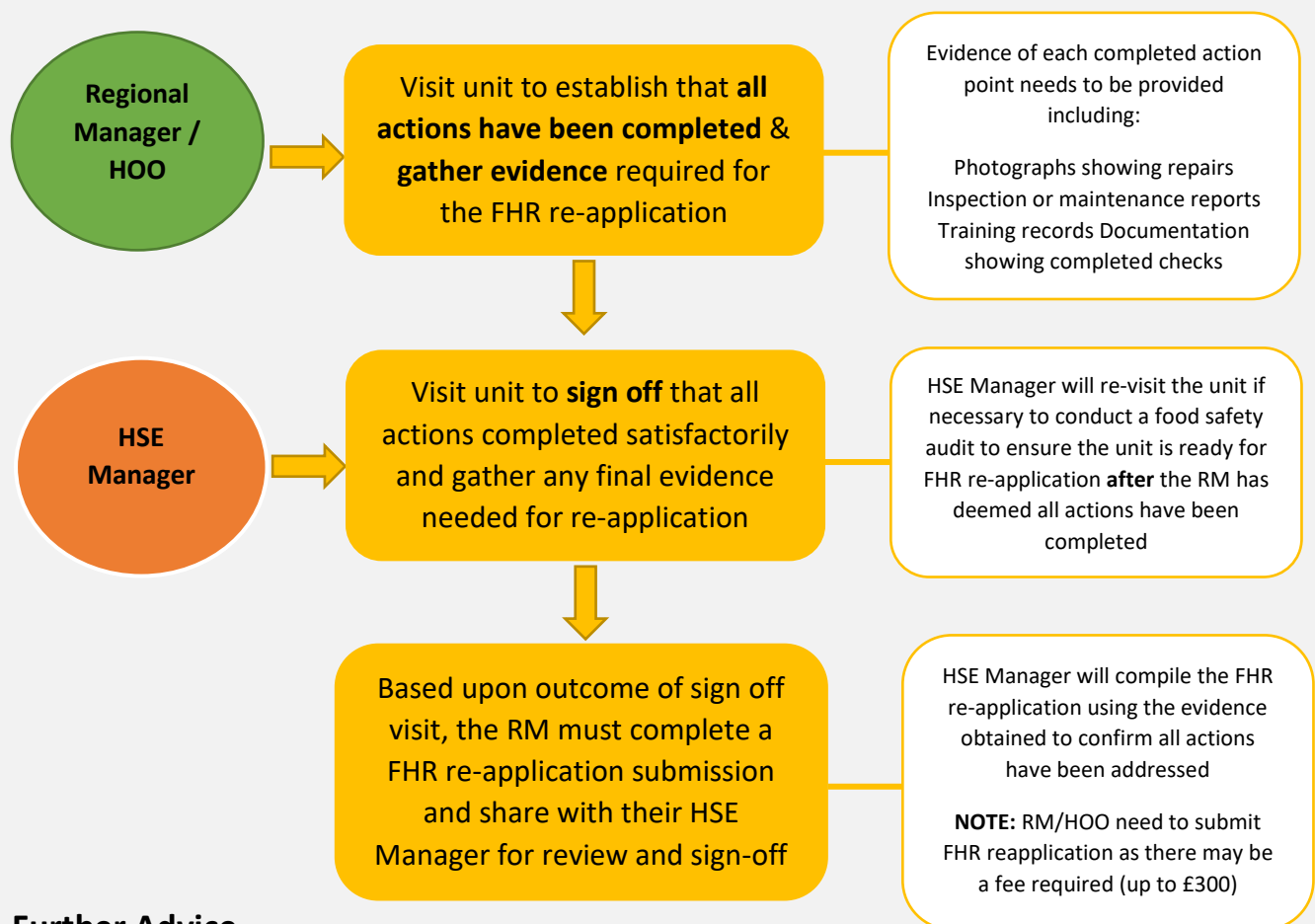
3 or Below / Improvement Required / Unsatisfactory Escalation Process



Food Hygiene Rating Appeal Process (N/A in ROI)



Food Hygiene Rating Re-Application Process (N/A in ROI)



Further Advice

For any further help, guidance or advice on any regulatory contact and / or any Food Hygiene Rating, please contact your HSE Sector Lead or HSE Manager.