

# OCTOBER see care share upjate



# SEPTEMBER INCIDENTS

#### Safety Incidents Reported

Near Miss & Hazard Observations:	693
Incidents:	246
Lost Time Incidents:	7
RIDDOR Incidents:	5

#### Top 3 Incident Types

Slip, Trip, Fall			81
Burns & Scalo	ls	72	
Cuts	58		
Food Incident	s Renr	orted	

· · · · · · · · · · · · · · · · · · ·	
Alleged Food Poisoning:	15
Foreign Bodies (in Unit):	5
Foreign Bodies (Supplier):	3
Substantiated Allergies:	1
Enforcement Visits:	97

Information and Statistics Applies To All Compass UK&I Units



#### HSE Reminders:

#### NEW WSMS

You can now download the new Workplace Safety Management System Portering Services Risk Assessment and Safety Task Cards from the <u>HSE Website</u>. Printed material is also available to order via <u>Linney</u>.

#### ALLERGEN RISK ASSESSMENT

As a responsible business we have a duty to assess the degree of allergens used within our catering units and reduce the likelihood of any cross contamination from the food we serve. The Allergen Risk Assessment will help you identify the hazards within your unit and how we should be controlling it. This forms part of the Compass Food Safety Management System and is to be completed by a Unit Manager as part of the annual HACCP review. Download Allergen Risk Assessment.

#### WORKPLACE TRANSPORT MANAGEMENT

It is important that if our team are working in areas such as loading bays where vehicles are operating or operate vehicles themselves that we have completed the Workplace Transport Risk Assessment OPS14 along with the Workplace Transport Safety Conversation, all available on the <u>OPS14 Workplace Transport RA</u> at the very bottom of the page under Additional Documents/ Operational Risk Assessments and then <u>Workplace Transport Safety Conversation</u> located at the bottom of the page in Other Safety Conversations section.

# INTRODUCING THE 4 STAGES OF PSYCHOLOGICAL SAFETY 🔍 😒

# CREATING THE RIGHT ENVIRONMENT FOR OUR PEOPLE TO CHALLENGE ON SAFETY CONCERNS

Over the last 3 months we have been looking at the 4 stages of Psychological Safety and how this impacts our people, the business and ultimately can positively shape our culture. Last month we looked at Contributor Safety and this month we are going to finish looking at the Stages Psychological Safety by focusing on Challenger Safety this month.

Challenger Safety means being able to challenge the way the team works, come up with new ways of working and challenge the ideas of others – even the ideas of senior members.

This is the most powerful stage of psychological safety, as it not only allows new ideas to surface and learning from mistakes to occur, but it can prevent potentially bad ideas from getting to the real world. Have you got an environment that promotes a Challenger Safety? Want to find out more, you can click on this <u>YouTube Link</u> for more information.



# SAFETY FOCUS – SEE CARE SHARE WEEK NOVEMBER 6<sup>th</sup> – 10<sup>th</sup>

In November we will be hosting See Care Share Week across our business, this weeklong focus on our Safety Culture will give us an opportunity to re-focus on our Safety Culture. In 2022 ESS piloted the See Care Share Week model which saw an increase in See Care Share coaching, Hazard Spotting and Safety Walks Across the business.

The week will take shape with a daily video message from a leader within the business, this video message is supported with a group activity and safety conversation which our frontline teams can get involved in. Monday to Friday will consist of a different message and focus for the day to really involve everyone.

Videos, Safety Conversations and Group Activities will be available on the HSE Website via the See Care Share Page and content will be updated daily. This year's theme for See Care Share Week is The 4 Stages Of Psychological Safety and how this can create a better and safer workplace for our people. Throughout the week will be encouraging units to share any activities on Workplace to promote the week and all the great stuff we are doing more. To find out more please visit the <u>HSE Website's See Care Share</u> Page.



# TAKE HOME SAFETY – DEFENSIVE DRIVING

If you are a mobile worker or drive during company business you are more at risk from having a serious road traffic accident, particularly now as the country gets back to normal and more of us travel out for work purposes.

Aggressive drivers are a hazard to themselves, and other road users – Don't be one yourself! You can't control the actions of other drivers but updating your defensive driving skills can help you avoid the dangers caused by poor drivers.

Defensive driving means taking actions that reduce the risk you present to other road users but also giving you the best opportunity to avoid the actions of others on the road. There are 5 simple actions that you can take to be a more defensive driver.

Avoid – Avoid aggressive driving like tailgating, undertaking and don't be a space invader, remember to leave a 2 second gap between your car and the car in front of you.

Be Aware – Check your mirrors frequently to make sure you are aware of road users around you including pedestrians, cyclists and bikes.

Cut Out – Distractions within your vehicle these can be making or receiving calls, put your phone out of reach and sight so you are not distracted by emails and messages coming through. Be mindful of being distracted by the radio or music and keep this to a reasonable volume.

Keep It Down – Speeding even a couple of miles over the limit will increase the likelihood of accidents happening. Remember that speed limits are not targets and these are based on ideal driving conditions so make sure that you adjust your speed accordingly.

Look After Yourself – Don't drive under the influence of alcohol, drugs or medication that can affect your ability to stay alert. If you feel drowsy or tired pull over in a safe place and rest until you are refreshed enough to drive on safely. For more information see the attached guidance or visit the Highway Code on the <u>GOV.UK website</u>.

# WE LOOK OUT FOR EACH OTHER