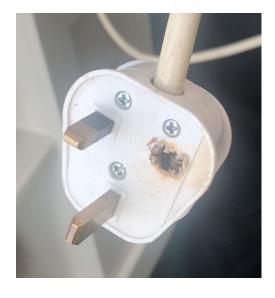


Safe use of hot water urns

- Urns must be sited on stable surfaces, suitable for the weight of the urn and water for a full 40 litre urn the weight is over 50 kg!
- Make sure urns are placed where they can't be knocked over or where the tap can't be accidentally pushed by someone leaning over.
- Fill the urn, no higher than the maximum fill level, before turning it on.
- ♦ Never move a full urn if you must relocate an urn, empty it and then move it.
- Keep the water temperature at a safe level over heating water causes it to boil and escaping steam can cause burns.
- Check the water level regularly and refill as necessary. Do not let the water level drop to less than a third of the capacity.

Most urns are fitted with a boil-dry/overheating protection switch, that will cut out if the urn **boils dry or overheats**. However, these can fail and should not be relied on. An urn that boils dry is a significant fire hazard.





If you notice any issues such as a **burning smell** or **smell of melting plastic**, **turn the urn off at the plug immediately** and report it to your manager. Do not attempt to remove the plug from the socket.