# **SAFETY** CONVERSATION

## **SEE CARE SHARE WEEK**

Welcome to day 3 of See Care Share Week across the business. Learner Safety is the 2nd stage in psychological safety, this means being able to ask questions, give and receive feedback, experiment, and make mistakes. Team members at this stage will provide feedback to each other and ask for feedback for themselves.

## WHAT YOU NEED TO KNOW

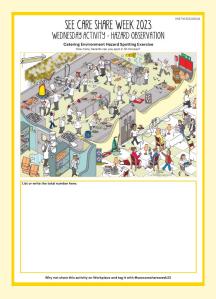
A big part of helping people to learn is the technique of coaching and mentoring, this does not need to be done just by management, this can be done between team members, by supporting others and stepping in where needed, by sharing your knowledge with others you can help them learn and in turn you can learn from them

Learner Safety means that people feel safe to engage in the discovery process, ask questions, experiment, and even make mistakes, these mistakes are not a failure, but are considered to be progress, where we learn from them. Learner Safety is the prerequisite to enable the curiosity and the willingness to overpass interpersonal risk to learn. Leaners who feel safe commonly identify safe processes to work and are proactive in reducing risk.

In today's activity "Hazard Observation" we want you to work together in your teams to look at the different scenarios in the activity sheet. Try to spot the hazards, understanding what the hazard is, the risk it may pose and then what the corrective actions would be to deal with that hazard. If you have team members that perhaps don't understand why that is a hazard or are unsure of how to eliminate or reduce the risk, then coach and mentor them, help them learn as this will only improve the environment and culture for all of the team. Discuss and share your feedback as part of a team as this learning and knowledge will help you in tomorrow's activity when we put it into practice by doing a safety walk in the real-life scenario of your

Please also remember to post images and videos on Workplace of the activity to promote what you are doing and enjoy yourselves.





## Wednesday: Learner Safety



## **SPEAK OUT**

- You will ask questions if I don't understand and stop unsafe behaviours being demonstrated by others
- You will report incidents, near-misses, or hazards promptly
- You will express any concerns or suggestions for improvement to your Supervisor and Line Manager as soon as possible

## **BE MINDFUL**

- You will be vigilant about hazards, the surroundings, team members and your fitness
- You will stay focussed on the task I am doing and look for ways to improve the way it is
- You will take the time to plan and focus on how to do the job safely

## **GET INVOLVED**

- You will care for your team members and encourage others to work safely
- You will contribute to safety discussions, investigations, and meetings
- You will share your safety knowledge, experiences, and learnings with others

## YOUR COMMITMENT

- ALWAYS help people to learn and share your knowledge and experience with others.
- Look out for hazards every day and speak out if you see a hazard and fix it if safe to do so.
- NÉVER take risks and NEVER take shortcuts.

# **MORE INFORMATION**

Please visit the See Care Share Week page on the HSE Website for more information on this week and also the See Care Share page on the HSE Website for more information on See Care Share in general.









